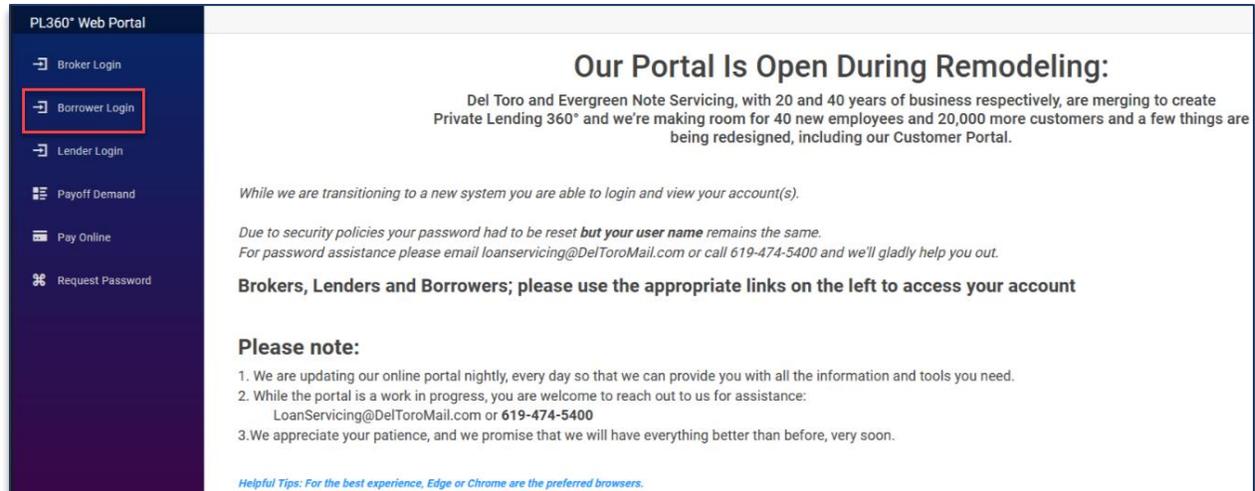


Borrower View Central

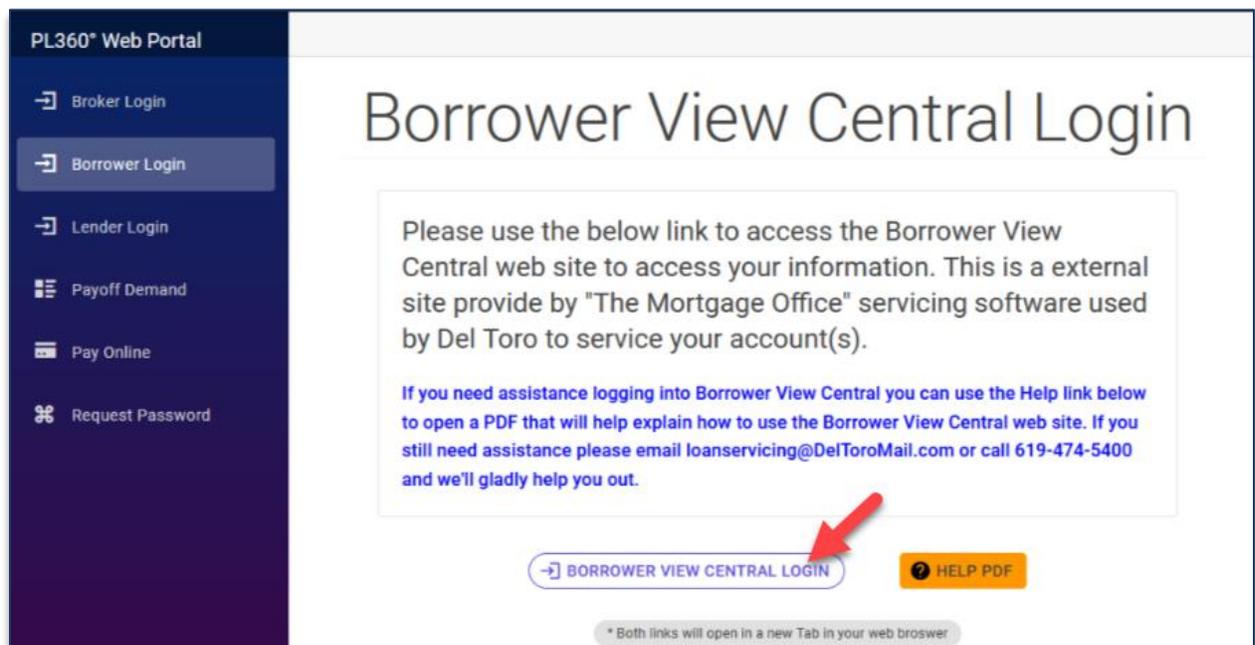
Go to <https://mypl360account.com>

Click on the Borrower Login link.



The screenshot shows the PL360 Web Portal interface. On the left is a dark blue sidebar with navigation links: Broker Login, Borrower Login (highlighted with a red box), Lender Login, Payoff Demand, Pay Online, and Request Password. The main content area has a white background with the heading "Our Portal Is Open During Remodeling:". Below the heading is a paragraph: "Del Toro and Evergreen Note Servicing, with 20 and 40 years of business respectively, are merging to create Private Lending 360° and we're making room for 40 new employees and 20,000 more customers and a few things are being redesigned, including our Customer Portal." This is followed by a note: "While we are transitioning to a new system you are able to login and view your account(s). Due to security policies your password had to be reset but your user name remains the same. For password assistance please email loanservicing@DelToroMail.com or call 619-474-5400 and we'll gladly help you out." Below this is a bolded instruction: "Brokers, Lenders and Borrowers; please use the appropriate links on the left to access your account". A "Please note:" section contains three numbered points: 1. We are updating our online portal nightly, every day so that we can provide you with all the information and tools you need. 2. While the portal is a work in progress, you are welcome to reach out to us for assistance: LoanServicing@DelToroMail.com or 619-474-5400. 3. We appreciate your patience, and we promise that we will have everything better than before, very soon. At the bottom, there is a "Helpful Tips" note: "For the best experience, Edge or Chrome are the preferred browsers."

This will take you to the Borrower landing page. From here, click on the Borrower View Central link to go to <https://www.borrowersviewcentral.com>.



The screenshot shows the Borrower View Central Login page. The left sidebar is the same as in the previous screenshot. The main content area has a white background with the heading "Borrower View Central Login". Below the heading is a text box: "Please use the below link to access the Borrower View Central web site to access your information. This is a external site provide by 'The Mortgage Office' servicing software used by Del Toro to service your account(s). If you need assistance logging into Borrower View Central you can use the Help link below to open a PDF that will help explain how to use the Borrower View Central web site. If you still need assistance please email loanservicing@DelToroMail.com or call 619-474-5400 and we'll gladly help you out." Below this text box are two buttons: "BORROWER VIEW CENTRAL LOGIN" (with a red arrow pointing to it) and "HELP PDF". At the bottom, there is a small note: "* Both links will open in a new Tab in your web browser".

Borrower View Central is

- A third party controlled program
- We have no ability to make changes to the information displayed on this portal
- It is updated once a day

To log into Borrower View Central, use the information below.

1. Company ID is PL360

2. Username is your Account Number, if you do not know your account number contact loanservicing@DelToroMail.com or call 619-474-5400
3. Password is the last four digits of your TIN
4. Click Login

Borrowers View Central

Online Account Information

Login

PL360

1

2

....

3

Login

4

Invalid Company ID, User ID or PIN, please try again.
Forgot password?

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Once you log in, you will see an account overview. This will display all your important loan details.

Borrowers View Central

Online Account Information

[Overview](#) | [Tax Forms](#) | [History](#) | [Messages](#) | [Servicer](#)

Account Overview

[Redacted]

Last updated: 8/10/2023

Account: [Redacted]

Loan Terms and Balances

| | |
|---------------------|-------------|
| Account | [Redacted] |
| Principal Balance | \$75,314.05 |
| Interest Rate | 7.500% |
| Maturity Date | 2/1/2041 |
| Interest Paid To | 8/1/2023 |
| Unpaid Late Charges | \$0.00 |
| Unpaid Interest | \$0.00 |
| Unpaid Charges | \$0.00 |
| Deferred Charges | \$0.00 |
| Impound Balance | \$3,093.61 |
| Reserve Balance | \$0.00 |

Borrower Information

| | |
|---------|------------|
| Name | [Redacted] |
| Address | [Redacted] |
| Home | [Redacted] |
| Work | [Redacted] |
| Mobile | [Redacted] |
| Email | [Redacted] |

Payment Information

| | |
|---|-----------------|
| Payment Due Date | 9/1/2023 |
| Payment Amount | \$968.84 |
| Past Due Payments | \$0.00 |
| Late Charges Due | \$0.00 |
| Other Due | \$0.00 |
| Total Amount Due | \$968.84 |
| After 9/5/2023 pay \$1,033.29 which includes a late charge of \$64.45 | |

Primary Property Information

| | |
|----------|------------|
| Street | [Redacted] |
| City | [Redacted] |
| State | [Redacted] |
| Zip Code | [Redacted] |

Del Toro Loan Servicing, Inc.
2300 BOSWELL RD Suite 215
Phone: 619-474-5400
Fax:
Email: LoanServicing@deltoromail.com
URL: www.DelToroLoanServicing.com

If you have multiple account numbers under the same TIN, they are already linked together. From the account number dropdown, you can select a different account to view.

Borrowers View Central
Online Account Information

Overview Tax Forms History Messages Servicer

Account Overview

Last updated: 8/10/2023 Account: [Redacted] [Manage Accounts](#)

Loan Terms and Balances

| | |
|---------------------|-------------|
| Account | [Redacted] |
| Principal Balance | \$75,314.05 |
| Interest Rate | 7.500% |
| Maturity Date | 2/1/2041 |
| Interest Paid To | 8/1/2023 |
| Unpaid Late Charges | \$0.00 |
| Unpaid Interest | \$0.00 |
| Unpaid Charges | \$0.00 |
| Deferred Charges | \$0.00 |
| Impound Balance | \$3,093.61 |
| Reserve Balance | \$0.00 |

Borrower Information

| | |
|---------|------------|
| Name | [Redacted] |
| Address | [Redacted] |
| Home | [Redacted] |
| Work | [Redacted] |
| Mobile | [Redacted] |
| Email | [Redacted] |

Payment Information

| | |
|-------------------|-----------------|
| Payment Due Date | 9/1/2023 |
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| Past Due Payments | \$0.00 |
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Primary Property Information

| | |
|----------|------------|
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| City | [Redacted] |
| State | [Redacted] |
| Zip Code | [Redacted] |

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Fax:
Email: LoanServicing@deltoromail.com
URL: www.DelToroLoanServicing.com

If you have accounts under a different TIN you can manually link them to this username. Select Manage accounts from the account dropdown list. Click the link Accounts button. Enter the account number and Password for that account. Click submit.

Borrowers View Central
Online Account Information

Overview Tax Forms History Messages Servicer

Account Linking

CURRENTLY LINKED ACCOUNTS [Link Account](#)

| Account | Name | Street | City | Province | Postal Code | |
|------------|------------|------------|------------|------------|-------------|----------------|
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | Unlink Account |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | Unlink Account |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | Unlink Account |

Borrowers View Central
Online Account Information

Tax Forms History Messages Servicer

Add Account

User ID

Account Number

Password

Last four digits of TIN

Submit

CURRENTLY LINKED ACCOUNTS [Link Account](#)

| Account | Name | Street | City | Province | Postal Code | |
|------------|------------|------------|------------|------------|-------------|----------------|
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | Unlink Account |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | Unlink Account |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | Unlink Account |

To view your Impound Account or Reserve account, click on the link.

Borrowers View Central
Online Account Information

Overview Tax Forms History Messages Servicer

Account Overview

Last updated: 8/10/2023 Account: [Redacted]

Loan Terms and Balances

| | |
|---------------------------------|-------------|
| Account | [Redacted] |
| Principal Balance | \$75,314.05 |
| Interest Rate | 7.500% |
| Maturity Date | 2/1/2041 |
| Interest Paid To | 8/1/2023 |
| Unpaid Late Charges | \$0.00 |
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| Unpaid Charges | \$0.00 |
| Deferred Charges | \$0.00 |
| Impound Balance | \$3,093.61 |
| Reserve Balance | \$0.00 |

Payment Information

| | |
|-------------------|-----------------|
| Payment Due Date | 9/1/2023 |
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| Other Due | \$0.00 |
| Total Amount Due | \$968.84 |

After 9/5/2023 pay **\$1,033.29** which includes a late charge of **\$64.45**

Borrower Information

| | |
|---------|------------|
| Name | [Redacted] |
| Address | [Redacted] |
| Home | [Redacted] |
| Work | [Redacted] |
| Mobile | [Redacted] |
| Email | [Redacted] |

Primary Property Information

| | |
|----------|------------|
| Street | [Redacted] |
| City | [Redacted] |
| State | [Redacted] |
| Zip Code | [Redacted] |



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Fax:
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URL: www.DelToroLoanServicing.com

To view your account history, click the History link.

Borrowers View Central
Online Account Information

Overview Tax Forms **History** Messages Servicer

Account Overview

Last updated: 8/10/2023 Account: [Redacted]

Loan Terms and Balances

| | |
|---------------------------------|-------------|
| Account | [Redacted] |
| Principal Balance | \$75,314.05 |
| Interest Rate | 7.500% |
| Maturity Date | 2/1/2041 |
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| Deferred Charges | \$0.00 |
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| Reserve Balance | \$0.00 |

Payment Information

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After 9/5/2023 pay **\$1,033.29** which includes a late charge of **\$64.45**

Borrower Information

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|---------|------------|
| Name | [Redacted] |
| Address | [Redacted] |
| Home | [Redacted] |
| Work | [Redacted] |
| Mobile | [Redacted] |
| Email | [Redacted] |

Primary Property Information

| | |
|----------|------------|
| Street | [Redacted] |
| City | [Redacted] |
| State | [Redacted] |
| Zip Code | [Redacted] |



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URL: www.DelToroLoanServicing.com

You can export the grid by clicking Export to Excel on the bottom of the grid.

Borrowers View Central
Online Account Information

Overview Tax Forms History Messages Servicer

Account History

Last updated: 8/10/2023 Account: [dropdown]

Show 10 entries Search: [input]

| Date Received | Date Due | Reference | Payment Code | Total Received | Interest | Principal | Trust | Other | Late Charges | Late Charge Added | Unpaid Interest |
|---------------|-----------|-----------|--------------|----------------|------------|------------|------------|----------|--------------|-------------------|-----------------|
| 1/4/2022 | 1/1/2022 | 0304542 | RegPmt | \$917.24 | \$490.71 | \$153.76 | \$257.77 | \$15.00 | \$0.00 | \$0.00 | \$0.00 |
| 2/1/2022 | 2/1/2022 | 0307767 | RegPmt | \$917.24 | \$489.75 | \$154.72 | \$257.77 | \$15.00 | \$0.00 | \$0.00 | \$0.00 |
| 3/2/2022 | 3/1/2022 | 0310965 | RegPmt | \$917.24 | \$488.78 | \$155.69 | \$257.77 | \$15.00 | \$0.00 | \$0.00 | \$0.00 |
| 3/28/2022 | 3/28/2022 | Escrow | Transf | \$979.59 | \$0.00 | \$0.00 | \$979.59 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3/28/2022 | 3/28/2022 | Escrow | Transf | (\$979.59) | \$0.00 | \$0.00 | (\$979.59) | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4/4/2022 | 4/1/2022 | 0314502 | RegPmt | \$917.24 | \$487.81 | \$156.66 | \$257.77 | \$15.00 | \$0.00 | \$0.00 | \$0.00 |
| 5/3/2022 | 5/1/2022 | 0317589 | RegPmt | \$908.51 | \$486.83 | \$157.64 | \$249.04 | \$15.00 | \$0.00 | \$0.00 | \$0.00 |
| 6/2/2022 | 6/1/2022 | 0320818 | RegPmt | \$908.51 | \$485.85 | \$158.62 | \$249.04 | \$15.00 | \$0.00 | \$0.00 | \$0.00 |
| 7/5/2022 | 7/1/2022 | 0323945 | RegPmt | \$908.51 | \$484.86 | \$159.61 | \$249.04 | \$15.00 | \$0.00 | \$0.00 | \$0.00 |
| 8/2/2022 | 8/1/2022 | 0326989 | RegPmt | \$908.51 | \$483.86 | \$160.61 | \$249.04 | \$15.00 | \$0.00 | \$0.00 | \$0.00 |
| Totals | | | | \$16,076.73 | \$9,625.01 | \$3,199.94 | \$2,887.33 | \$300.00 | \$64.45 | | |

Showing 1 to 10 of 28 entries

Previous 1 2 3 Next

Export to Excel

To make a payment on your account go to <https://mypl360account.com>

Click on Pay Online.

PL360® Web Portal

- Broker Login
- Borrower Login
- Lender Login
- Payoff Demand
- Pay Online**
- Request Password

Our Portal Is Open During Remodeling:

Del Toro and Evergreen Note Servicing, with 20 and 40 years of business respectively, are merging to create Private Lending 360° and we're making room for 40 new employees and 20,000 more customers and a few things are being redesigned, including our Customer Portal.

While we are transitioning to a new system you are able to login and view your account(s).

Due to security policies your password had to be reset but your user name remains the same. For password assistance please email loanservicing@DelToroMail.com or call 619-474-5400 and we'll gladly help you out.

Brokers, Lenders and Borrowers; please use the appropriate links on the left to access your account

Please note:

- We are updating our online portal nightly, every day so that we can provide you with all the information and tools you need.
- While the portal is a work in progress, you are welcome to reach out to us for assistance:
LoanServicing@DelToroMail.com or **619-474-5400**
- We appreciate your patience, and we promise that we will have everything better than before, very soon.

Helpful Tips: For the best experience, Edge or Chrome are the preferred browsers.

Fill in all the fields and click Continue.



DEL TORO LOAN SERVICING, INC.

Step 1: Enter your Checking Account Data

MEMO LINE MUST HAVE ACCOUNT # OR PROPERTY ADDRESS.

Your Email Address

Confirm Your Email Address

To enter your information, just place your cursor in a field and start typing. For Help, See Help Page . All Fields Except Memo Are Required.

Joe Buyer

123

123 Main St

Puyallup

WA

98374

(253) 123-4567

Pay to the Order of: Del Toro Loan Servicing

Amount \$

\$ 100.00

acct number here

011200808

123456

123456

I understand that a \$8.50 (Eight Dollars And Fifty Cents) service fee will be automatically added to the total of my check as entered above. The new total will be displayed on the next screen.

Continue to Step 2 of 3

Clear Form

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Review the payment information. Type in the Security Code and click Agree.



DEL TORO LOAN SERVICING, INC.

Step 2: Confirm your Information

Checks submitted prior to 5pm will be effective for the same day. Checks submitted after 5pm will be effective for the next day.

Your Email Address:

| | |
|--|-----------------------------------|
| Joe Buyer 123 Main St Puyallup, WA 98374 (253) 123-4567 | 123 <u>Date: Aug 10th 2023</u> |
| Amount \$ 108.50 | |
| The Sum of: <u>One Hundred Eight Dollars And Fifty Cents</u> Pay to the Order of: Del Toro Loan Servicing | |
| Memo: acct number here \$8.50 service fee added. | |
| NON-NEGOTIABLE | |
| ⑆ 011200608 ⑆ ⑆ 123456 ⑆ | |

Please verify the information above matches the information on your check.

[Make Correction](#)

[Make This A Recurring Payment](#)

- Send a receipt to jenniferb@notecollection.com.
 DO NOT send a receipt.

Entering the security code below authorizes us to use the above information to generate a bank draft for the total amount entered. This authorization is for this transaction only. Further, you certify there are adequate funds to cover the stated amount, and that you have the authority to write checks and tender payment from said account. Also, you understand this transaction is between you and the Payee named on the check above.
You agree to the [Terms of Use](#) and your [Privacy](#) is assured.



Enter Security Code:

[Agree to Terms and Authorize Payment](#)